

# FORT KNOX RETIREE BULLETIN

## INSIDE THIS ISSUE:

<i>Retiree Appreciation Days Schedule of Events</i>	2
<i>Ireland Army Health Clinic Commander</i>	3
<i>Retiree Council Chairman Notes from the RSO</i>	4
<i>Shred event Knox Hills</i>	5
<i>Soldier For Life Transi- tion Assistance Program</i>	6
<i>ID card facilities &amp; Fort Knox Appointment system</i>	7

### Special points of interest:

- Fort Knox Retiree Appreciation Day scheduled for 21 October
- “Shred It” during RAD at the Fort Knox Recycle Center



## MESSAGE FROM THE GARRISON COMMANDER

Greetings Retirees!

It’s been a pleasure to serve for the last 14 months as your garrison commander at Fort Knox – “Our Nation’s Gold Standard Army Home!”

This place is indeed special, and I know that our leaders across the Army feel the same. One simple, yet powerful indicator is our number of two-star commands. Fort Knox will soon grow from what was two in 2007 to six by summer 2017.



U.S. Army Cadet Command, U.S. Army Recruiting Command, U.S. Army Human Resources Command and 84<sup>th</sup> Training Command are already well established on post, but First U.S. Army Division-East just moved here in April from Fort Meade, Maryland, and 1<sup>st</sup> Sustainment Command (Theater) is set to move here in summer 2017 from Fort Bragg, North Carolina.

Additionally, the U.S. Army Reserve Careers Division will be completely moved in from Gillem Enclave, Georgia, by this fall.

Our on-post active and reserve component organizations whose missions often-times complement one another, world-class training ranges, high quality of life, and leaders who have a vision for how to capitalize on what we have here for the betterment of the Army are all part of the positive momentum at Fort Knox. And, as a result, we’re fast becoming our Army’s premier multi-component mission training center delivering the joint force adaptive leaders, human capital and sustainment capabilities enabling total Army readiness.

Some may also be surprised to know that our on-post daytime population has grown from about 20,700 in 2007 to about 22,800 in 2016 and that our transient students and trainees load has increased from about 35,000 in 2007 to about 45,000 in 2016.

It’s an exciting time, to be sure. Fort Knox continues to evolve and even grow despite the military operating in a period of constrained resources and end-strength reductions.

Another important change everyone should be aware of concerns the Automated Installation Entry system, or AIE. As an added security measure that is being implemented across the Department of Defense, those visiting Fort Knox must have their military ID cards or driver’s licenses scanned via the AIE scanning system at the entrance gates.

Continued on page 2

**MESSAGE FROM THE GARRISON COMMANDER CONTINUED**

The actual scanning process takes just a few seconds, and the AIE system utilizes authoritative databases (e.g., National Crime Information Center) in determining whether individuals may be permitted installation access.

Important to note is that security guards are still at the entrance gates and part of the vetting process. The intent remains to keep installation access smooth and as delay-free as possible while enhancing the safety and security of the installation. I'd encourage you to visit the Fort Knox home page - [www.knox.army.mil](http://www.knox.army.mil) - to learn more about AIE.

Lastly, I know we have another great Retiree Appreciation Day lined up. It's my sincere hope that you make it back out to Fort Knox. After all, this day is for you and to make certain necessary tasks easier to accomplish via a "one-stop shop" experience.

I'll be attending the event in person and look forward to meeting you all!

Strength Starts Here!

Colonel Stephen K. Aiton  
Fort Knox Garrison Commander

**RETIREE APPRECIATION DAY SCHEDULE OF EVENTS**

This event will be conducted in a format different from years past.

**21 October 2016**  
**0830 – 1800**  
**Fort Knox Saber & Quill**

0830 Opening Remarks & Informational Briefings

Upon completion of briefings – Flu shots / Exhibits / ID Cards (Building 1384)

1200 - 1300 Retiree Luncheon

Guest Speaker— Colonel Steve Aiton, Fort Knox Garrison Commander

0800 - 1200 & 1300 - 1430 Shred event at the Fort Knox Recycle Center (Bldg 2952)

1300 PX/Commissary Advisory Council Meeting (Bullion Room)

1330 Installation Bus Tour

- Be advised, Brandenburg Station Road Gate closes at 1300 and is only accessible by those with valid DOD ID cards. All others must enter through the Bullion Gate.
- A shuttle will be available for transport from the Saber & Quill to the Ireland Army Health Clinic and the ID cards facility.
- If you are interested in immunizations other than the flu vaccine, please bring your vaccination record.

## IRELAND ARMY HEALTH CLINIC COMMANDER

Greetings from Ireland Army Health Clinic! I am excited that our health clinic is taking part in Retiree Appreciation Day here at Fort Knox, and we are proud to serve all those who have given so much to the nation!

Since the last Retiree Appreciation Day we have seen some changes at the hospital and we would like to take a moment to tell you about them.

We have just finished a transition from a hospital to a health clinic and what that basically means is that we no longer offer surgical or inpatient services, OB, or an Emergency Department. As a health clinic please know that you will still be seen here by your primary care provider. While I know rumors persist, please know we most certainly are continuing to see our retiree community. And even though change means the loss of some services you should know that we are keeping services such as our lab, radiology, physical therapy, pharmacy, behavioral health, and the allergy clinic—to name a few. All appointments at Ireland can be made by calling our appointment line at 1-800-493-9602 or through TRICARE Online at [www.tricareonline.com](http://www.tricareonline.com).

Something else to note is that while we will no longer have an Emergency Department, we stood up an acute care clinic Sept. 1. Our Health Clinic will see Tricare Prime beneficiaries who can't get a same day appointment with their provider and can't wait to see someone for a cold, the flu, minor aches, sprains, fevers and stomach aches. But in the event of an emergency for anything involving possible loss of life, limb or vision—call 911 or go to the nearest ER! In fact, that is exactly what residence and employees of Fort Knox must do. The Department of Defense has added a program, The Urgent Care Pilot Program, to help with augment this transition. This program allows Tricare Prime beneficiaries two visits to a network or Tricare authorized provider without a referral or prior authorization.

For a list of all the provider types you can see, visit the Tricare website. While Tricare encourages the use of network providers, you may also see non-network providers as long as they are Tricare-authorized. Visits to providers who are not one of the provider types listed are not covered under this pilot. For all the information on the Urgent Care Pilot Program visit [www.tricare.mil/UrgentCarePilot](http://www.tricare.mil/UrgentCarePilot) on the Tricare website. Our #1 priority is to ensure that we provide incomparable Access to Care while maintaining a high quality and safe environment for our patients.

Therefore, feel free to share your comments with me. Your input, be it word of mouth, the customer score-cards, or the Joint Outpatient Experience Survey (JOES), helps us improve our medical facility and services we provide you. So please take the time to fill out and return the JOES survey once you receive it in the mail. Another focus area this year is our Performance Triad Campaign which promotes peak performance and injury prevention through good sleep, regular activity and proper nutrition. As I have mentioned before, the biggest impact on your health is made by making better choices, so remember to get quality sleep, stay active and improve your nutritional choices. Please take advantage of our own Fort Knox Army Wellness Center facility and the opportunity it provides.

I truly believe that the Army is leading the way toward building an irreversible momentum that will help us achieve enduring cultural change. That means a culture where we proactively focus on enhancing the health, resilience, readiness, and performance of our Soldiers, Family members, retirees, and Department of Defense civilians. We can set an example for those around us and strengthen the health of our nation by improving the health of our Army and beneficiaries. We cannot do this without you, so I genuinely thank you for your service and dedication.

As Retiree Appreciation Day approaches, Ireland Army Health Clinic will be well represented. You will find many medical service areas on hand to include information booths and displays from Optometry, Nutrition Care Division, Army Wellness Center, Tobacco Cessation, Audiology and many more! Additionally, Influenza vaccinations will be offered to attendees. Please take the time to visit all of our displays and services here at Retiree Appreciation Day.

COL Robert Cornes

Ireland Army Health Clinic Commander

## RETIREE COUNCIL CHAIRMAN

The Fort Knox Retiree Council has two members from each of the following states: Illinois, Indiana, Kentucky, Ohio and West Virginia. The Chair, Vice-Chair and Secretary are in addition to the two members per state authorization. Illinois is represented by LTC (Ret) John DeRue and CSM (Ret) Frank Brady; Indiana by COL (Ret) Turner Nolan (Secretary), CSM (Ret) Jackie Ash and MSG (Ret) Donivan J. Mahuron; Kentucky by COL (Ret) Mike Weaver (Chairman), COL (Ret) Russell Gold and CSM (Ret) Irvin Lyons Jr.; Ohio by CSM (Ret) Rodney J. Newell (Vice-chairman), CSM (Ret) Richard K. Pierce, and SGM (Ret) Sherman Nicol; and West Virginia by SSG (Ret) Stephen Goff.

The minutes of our quarterly meetings are forwarded through command channels to the Army Chief of Staff Retiree Council. This avenue of communication is a conduit for ideas, generated by "Soldier for Life" retirees, that could influence decisions made at the highest level of Army leadership. For your voice to be heard, contact your state retiree council representative. At Retiree Appreciation Day, they will be wearing shirts with identifying markings. If you want contact information for your state representative, contact the Retiree Service Officer at [Jolene.culpepper.ctr@mail.mil](mailto:Jolene.culpepper.ctr@mail.mil).

Mike Weaver, Col, US Army Retired  
Chairman, Fort Knox Retiree Council

## NOTES FROM THE RSO

The Fort Knox Retirement Services Office (RSO) is located in White Hall, Bldg 1384, room 103. Operating hours are 0730 - 1600, Monday through Thursday. Operating hours on Friday are 0830 - 1600. You can contact us by calling (502) 624-1765/7236/6419/4641/4315/4141/6995, or by e-mailing: [usarmy.knox.imcom-atlantic.mbx.dhr-rso@mail.mil](mailto:usarmy.knox.imcom-atlantic.mbx.dhr-rso@mail.mil). Our mailing address is: Retirement Services, Bldg 1384, Rm 106, 26 Pershing Drive, Fort Knox, KY 40121-4215. Visit our website at <http://www.knox.army.mil/Garrison/dhr/ag/mpd/tsb/rsb/Default.aspx>.

The RSO assists Soldiers and their Families making the transition to retirement and to keep them updated on their rights, benefits and privileges after retirement. We assist retirees and their Family members with Defense Finance and Accounting System - Cleveland issues/concerns, such as allotments, beneficiary information, bank information, tax withholding status and reissue 1099-R for tax filing. We assist with understanding Combat Related Special Compensation (CRSC) and Concurrent Retirement Disability Payments (CRDP) and obtaining copies of lost documents.

We counsel and assist survivors of retired Soldiers and Soldiers who die on active duty regarding their SBP options and entitlements and the proper processing of the application. The RSO also provides information and assistance to retirees, Soldiers, spouses and former spouses regarding the Uniformed Services Former Protection Act (USFSPA).

Kentucky Department of Veterans Affairs (KDVA) Field Representative, Mr. Frank Neiderriter in Bldg 1109 or (502) 799-0418 is available to assist you with VA related matters.

As a reminder, the Reserve Component Retirements Branch discontinued the mailing of retirement applications to grey area Retirees. At age 59, grey area Retirees can request retirement applications by downloading at <https://www.hrc.army.mil/TAGD/Reserve%20Component%20Retirements>, calling (502) 613-8950 or emailing [usarmy.knox.hrc.mbx.tagd-retirement-application-request@mail.mil](mailto:usarmy.knox.hrc.mbx.tagd-retirement-application-request@mail.mil). You can now download and apply for a Survivor Benefit Annuity Claim online at <https://www.hrc.army.mil/TAGD/Processing%20A%20Survivor%20Benefit%20Program%20SBP%20Claim> and email it to [usarmy.knox.hrc.mbx.tagd-sbp-regulatory-and-policy-team@mail.mil](mailto:usarmy.knox.hrc.mbx.tagd-sbp-regulatory-and-policy-team@mail.mil).

Mrs. Jolene Culpepper  
Retirement Services Officer

## MAILING LIST FOR THE FORT KNOX RETIREE BULLETIN

We are no longer able to mail the Fort Knox Retiree Bulletin, but we will be distributing it via e-mail and will also post it on our website at <http://www.knox.army.mil/Garrison/dhr/ag/mpd/tsb/rsb/Default.aspx>. If you wish to be added to the e-mail list you can sign up by sending a request via e-mail to [usarmy.knox.imcom-atlantic.mbx.dhr-rso@mail.mil](mailto:usarmy.knox.imcom-atlantic.mbx.dhr-rso@mail.mil). You may also call us at (502) 624-7236/6419/4641/1765. Please feel free to forward the bulletin to any retiree you know that would be interested in receiving it.

## SHRED IT DURING RAD AT THE FORT KNOX RECYCLE CENTER

During the 2016 RAD, there will be a shred event where retirees may take old personal documents such as bills, letters., etc. to the Installation Recycle Station and watch as these documents are destroyed. It's time to clean out those file cabinets, drawers, and cluttered countertops.

Friday, Oct 21 between the hours of 0800-1200 and 1300-1430  
At the Fort Knox Recycle Center Bldg 2952

\*NO Plastic, NO Binder Rings, NO Alligator/Paper Clips and NO Newspaper/Magazines\*

POC is Dan Pearman at 624-5673.

## WELCOME TO KNOX HILLS!

We offer housing on Fort Knox to military and federal civil service retirees. Live worry free in the ultimate gated community. Live stress free as your monthly rent covers basic utilities, trash/recycle pick-up, 24/7 maintenance and lawn mowing services. Live convenient as all our neighborhoods are close to the PX, Com-missary, military clinic. Live comfortable in our spacious, pet-friendly homes nestled within a military community. Call 502-378-3339 or visit <http://www.knoxhills.com> for more information and to find out about our current specials!

Sharon Vanderhoof  
Marketing and Communications Manager | Knox Hills LLC

## FAMILY AND MORALE, WELFARE, AND RECREATION

Family and MWR extends a warm and a hearty welcome to all Retirees visiting Fort Knox for the annual Retiree Appreciation Day on 21 October. We are truly grateful for your service to this great nation and for your continued support to those who are in uniform today.

As a token of our sincere appreciation, during the Retiree Appreciation day, all Retirees will enjoy a 25 percent discount on our food and beverage operations; Saber & Quill, Lindsey Golf Course, Houston Bowling Center, Patriot Commons and our Samuel Adams Brewhouse. Also, fees for golf at Lindsey Golf Course, swimming at Anderson Aquatics Center, bowling at Houston Bowling Center and usage fees at the French Shooting Club is included in the 25 percent discount. (Alcoholic beverages and resale items are excluded from the discount.)

Again, welcome to Fort Knox and the 2016 Retiree Appreciation Day. The Family and MWR Team are excited and looking forward to serving you and your families!

Randall B. Moore  
Director, Family and MWR

## SFL-TAP SERVICES FOR RETIREES

The Soldier for Life - Transition Assistance Program (SFL-TAP) is happy to assist Retirees with their employment search process. We provide the Gold Standard in guidance, training, resources, and support during your career transition from military service. Retirees of all branches of the armed services can utilize SFL-TAP services. The program aids retirees by identifying transitioning needs and providing assistance to fulfill those individualized goals. The SFL-TAP job assistance personnel provide access to both national and local job resource databases. Retirees can access SFL-TAP services at any time during their retirement. The only restriction is that active component Soldiers have first priority. Through SFL-TAP, the Army takes care of its own and continues to do so, if retired, for life. Some of the specific services include assistance in resume writing, interview techniques, job search skills, listing of job opportunities with federal, state, and local governments, and civilian agencies.

We also provide access for retirees to attend events such as the 3-day Department of Labor Employment Workshop. Workshop attendees learn about job searches, career decision-making, current occupational and labor market conditions, resume and cover letter preparation, and interviewing techniques. Participants are also provided with an evaluation of their employability relative to the job market and receive information on the most current veterans' benefits. Additionally, you can select to attend either or both Veteran Affairs Phase I and Phase II benefits briefings to learn about those benefits; how to submit claims; how to utilize to your best advantage the eBenefits and MyHealth VA websites for benefits and claims management. You can also learn about the VA Vocational Rehabilitation Briefing and the benefits and training provided by that agency and how they can aid you in your next career opportunity.

All Retirees have the opportunity to attend all of services, workshops and seminars. This also includes our detailed 2-day seminars that concentrate on Entrepreneurship; Higher Education; and Career Technical Training. Please check our monthly newsletter for the current calendar of events. If you are not receiving our newsletter, please call the center to have your records updated and current email added at 502.624.5222 / 2227. Check up with us on Face Book at [www.facebook.com/fortknox.sftap](http://www.facebook.com/fortknox.sftap).

## LODGING

If you are planning to stay overnight in the immediate area you will want to make your reservations in advance. Below is a listing of some local establishments for your consideration. This list does not include all lodging facilities and should not be seen as an endorsement for any facility.

On Post Reservations (502) 943-1000	Days Inn (270) 769-5522
Camp Carlson (502) 624-4836	Fairfield Inn (270) 769-1440
<u>Radcliff / Muldraugh (5 to 10 minutes from post)</u>	Hampton Inn (270) 765-6663
Candlewood Suites (270) 351-3333	Holiday Inn Express (270) 769-1334
Econo-Lodge (270) 351-4488	Howard Johnson (270) 769-9616
Economy Suites (502) 942-9526	Motel 6 (270) 769-3102
Golden Manor (502) 942-2800	Quality Inn & Suites (270) 765-4166
Gold Vault Inn (270) 351-1141 or (800) 266-2104	Ramada (270) 769-9683
Hampton Inn & Suites (270) 351-5777	<u>Brandenburg (20 to 25 minutes from post)</u>
Holiday Inn Express (800) 465-4329	Americas Best Value Inn (270) 422-1700
<u>Elizabethtown (30 minutes from post)</u>	Southern Grace B&B (270) 422-7974
Baymont Inn & Suites (800) 337-0300	
Best Western (270) 769-3030	
Comfort Suites (270) 360-0088	

## ID CARD FACILITIES

The Fort Knox ID card section is located in Bldg 1384, Rm 103. Hours are 0730 to 1600, Monday through Thursday and 0830 to 1600, Friday. You can contact them at (502) 624-1626/1667. Listed below are a few locations for ID cards. Call any of the numbers below or visit

<https://www.dmdc.osd.mil/rsl/appj/site?execution=e1s1> to locate a facility closer to you. To schedule an appointment for the Fort Knox ID card facility, go to <https://rapids-appointments.dmdc.osd.mil/appointment> and click on make an appointment.

### **Kentucky**

Louisville (502) 413-4210 or (502) 607-2675/2677  
Bowling Green (502) 607-2213/2212  
Frankfort (502) 607-1660/1177  
Lexington (502) 607-2444  
Owensboro (502) 607-3227/3209  
London (502) 607-5461/5462  
Richmond (502) 607-2741/2759  
Ashland (502) 607-2122/2112  
Fort Campbell (270) 798-2424/6718  
Burlington (502) 607-3511/3551

### **Indiana**

Franklin (317) 247-3300  
Gary (800) 237-2850 ext 88015  
Ft Wayne (260) 478-3231/3173  
Muncie (765) 289-6105 ext 88609  
Crane (812) 854-1536  
Terre Haute (812) 877-5610/5594  
Edinburgh (812) 526-1499 ext 61676  
Indianapolis (317) 212-4430; (317) 964-7052/7183;  
(317) 390-2607; (317) 247-3300  
South Bend (317) 247-3300 ext 88808  
Peru (765) 688-3909/2488  
Bloomington (812) 332-4491 ext 87414

Shelbyville (317) 392-8293, (317) 247-3300 ext 88301

### **Ohio**

Columbus (614)336-7087; (614) 692-3141/4957;  
(614) 492-2891/2887; (614) 492-3156/3461  
Dayton/Wright Patterson AFB (937)257-6981/2547  
ext 0  
Cincinnati (513) 221-0138 ext 100/102  
Mansfield (419) 520-6563  
Canton (614) 336-6053  
Springfield (937) 327-2186  
Toledo (419) 868-4225/4183  
Cleveland (216) 522-5135  
Lima (614) 336-6602

**You should contact your servicing location prior to arrival to ensure you have the required documentation.**

**Required documents may include but are not limited to:**

- 2 forms of unexpired identification (needed for issuance AND replacement of ID cards)
- DD Form 214
- Retirement orders
- Birth/Death/Marriage/Adoption certificates
- Letter from Registrar's Office stating full-time status & date of graduation
- Divorce decree
- Driver's license
- Social security cards & Medicare cards

## STAFF JUDGE ADVOCATE

Personnel from the Legal Assistance Office will be available to help you at the Saber and Quill with your immediate needs regarding notaries, powers of attorney and living wills. A limited number of will clients can be seen at the Legal Assistance Office, Building 1310, Room 129. Will clients will be seen by appointment only, and clients will need to bring with them a completed will worksheet. That worksheet can be obtained online at <http://www.knox.army.mil/garrison/supportoffices/sja/papers.aspx#LA>. You can call 502-624-2771 to schedule a will appointment.

