



Army Family Action Plan



2010 Fort Knox AFAP Conference

REPORT OUT



Army Family Action Plan



Work Group: Teens



Army Family Action Plan



TITLE: ANIMAL WASTE RECEPTACLES

SCOPE: MANY POPULAR DOG WALKING AREAS ON POST LACK THE PROPER MEANS OF DISPOSING ANIMAL WASTE. THIS INCREASES LITTER ON COMMONLY USED ROUTES AND CAUSES AN INCONVENIENCE FOR RESIDENTS.

CARRYING POOP IS NOT COOL!

RECOMMENDATION:

- 1. POSITION WASTE RECEPTACLES AROUND BROOKS FIELD, VAN VOORHIS AND OTHER AREAS.**
- 2. ESTABLISH A SYSTEM FOR THE COLLECTION AND MAINTENANCE OF WASTE RECEPTACLES.**



Army Family Action Plan



TITLE: TEEN ACTIVITIES/INTERACTION (PROJECT T.A.I.)

SCOPE: IN ORDER TO KEEP TEENS OUT OF TROUBLE, TEEN INTERACTION IS NECESSARY. SOCIALIZING IS ONE OF THE MOST IMPORTANT FACTORS FOR TEEN DEVELOPMENT. TO INCREASE SOCIALIZATION BETWEEN MILITARY TEENS, BOTH ON AND OFF POST, ACTIVITIES ARE NECESSARY.

RECOMMENDATION:

- 1. YOUTH RECREATIONAL PLAZA (I.E., BLAZERS, DAVE & BUSTERS, PAINTBALL/NERF/LASER TAG AREA)**
- 2. INCREASE NUMBER OF SPONSORED EVENTS AND TRIPS BY DEVERS YOUTH CENTER (WHITE WATER RAFTING, COLLEGES, AMUSEMENT PARKS).**



Army Family Action Plan



TITLE: SHOPPING/DINING ESTABLISHMENTS

SCOPE: DUE TO THE LACK OF CHAIN RESTAURANTS AND SHOPPING FACILITIES ON POST, THERE ARE A LARGE NUMBER OF PEOPLE GOING OFF POST TO PURCHASE ITEMS THAT ARE CURRENTLY NOT AVAILABLE ON FORT KNOX. BUILDING NEW FRANCHISE/CHAIN FACILITIES WOULD ENCOURAGE LARGER POPULATIONS OF PEOPLE TO STAY ON POST WHICH WOULD INCREASE REVENUE FOR FORT KNOX.

RECOMMENDATION:

- **ADD MORE FACILITIES THAT SUPPLY FRANCHISED ITEMS, I.E, MINI-MALL, (TOWNE MALL), CHIK-FIL-A, McDONALD'S, ETC.**



Army Family Action Plan



Work Group: MWR, Family Programs, and Career & Education



Army Family Action Plan



TITLE: PHYSICAL FITNESS CENTER CHILDCARE

SCOPE: BECAUSE OF A LACK OF CHILDCARE, PATRONS WITH CHILDREN REQUIRING CHILDCARE ARE LIMITED IN THEIR “ABILITY” TO PARTICIPATE IN PHYSICAL FITNESS ACTIVITIES. THE CHILD DEVELOPMENT CENTER (CDC) HAS 26 HOURLY CARE SLOTS FOR THE FORT KNOX POPULATION, WHICH QUICKLY FILL. CURRENT HOURLY CARE HOURS ARE 0830-1630. THIS AFFECTS MANY PATRONS, THEIR HEALTH AND MWR ACTIVITIES.

RECOMMENDATION:

- 1. PLACE MODULAR FACILITY THAT MEETS CHILD, YOUTH AND SCHOOL SERVICES (CYSS) STANDARDS FOR ONSITE CARE IN LOT NEAR PHYSICAL FITNESS CENTER.**
- 2. IDENTIFY EXISTING FACILITY TO BE USED THAT MEETS, OR CAN BE BROUGHT UP TO CYSS STANDARDS.**
- 3. EXTEND CURRENT HOURS BEYOND 1630.**



Army Family Action Plan



TITLE: ARMY COMMUNITY SERVICE (ACS) FACILITY

SCOPE: ACROSS THE ARMY, ACS DOES NOT HAVE A STANDARD BUILDING THAT CONSOLIDATES PROGRAMS AND SERVICES THAT MEET THE NEEDS OF SOLDIERS AND FAMILIES. THE ARMY STANDARD FACILITY DESIGN HAS NOT BEEN RESOURCED OR IMPLEMENTED. THE INCONSISTENCY ACROSS THE ARMY CREATES STRESS AND HINDERS ACCESSIBILITY TO CONGRESSIONALLY MANDATED PROGRAMS.

RECOMMENDATION:

- 1. FUND AND IMPLEMENT THE EXISTING ACS STANDARD FACILITY DESIGN ACROSS THE ARMY, WITH FORT KNOX AS THE PILOT INSTALLATION.**
- 2. RENOVATE A PERMANENT FACILITY TO MEET THE NEEDS OF THE INCREASED FORT KNOX POPULATION.**



Army Family Action Plan



TITLE: ARMY EDUCATION CENTER COUNSELORS

SCOPE: SHORTAGE OF QUALIFIED EDUCATION COUNSELORS CANNOT MEET THE DEMAND OF THE ELIGIBLE POPULATION. FORT KNOX COUNSELORS MUST PROVIDE SERVICES TO OHIO, INDIANA, 100 KENTUCKY COUNTIES, AND GEOGRAPHICALLY DISPERSED INDIVIDUALS. LONG WAIT TIMES FOR APPOINTMENTS AND SHORTAGE OF COUNSELORS, INHIBITS CAREER PROGRESSION AND CONTRADICTS THE ARMY'S PHILOSOPHY ON CONTINUING EDUCATION.

RECOMMENDATION:

- 1. INCREASE THE RATIO OF COUNSELORS TO ELIGIBLE POPULATION IN AREAS SERVED.**



Army Family Action Plan



- 2. CONDUCT AN AUDIT AND REWRITE POSITION DESCRIPTIONS TO OBTAIN A LARGER POOL OF QUALIFIED CANDIDATES COMMENSURATE WITH SALARY OFFERED.**
- 3. COLLABORATE WITH UNIVERSITIES FOR COUNSELING INTERNSHIP OPPORTUNITIES.**



Army Family Action Plan



**Work Group: Force Support,
Family Readiness Groups, and
Medical**



Army Family Action Plan



TITLE: TRICARE AND THE COLLEGE BOUND STUDENT

SCOPE: PARENTS ARE NOT FULLY INFORMED OF THEIR TRICARE CHOICES FOR COLLEGE STUDENTS. ALTHOUGH TRICARE HAS THE “TRICARE CHOICES FOR COLLEGE STUDENTS” ON THEIR WEBSITE, PARENTS DO NOT KNOW IT EXISTS THUS THEY DO NOT RECEIVE IT. THIS RESULTS IN SPECIALTY CARE REFERRALS NOT TRANSFERRING, A DIFFICULTY IN OBTAINING A PRIMARY CARE MANAGER (PCM) AND UNEXPECTED MEDICAL BILLS FOR THE STUDENT AND THE FAMILY.

RECOMMENDATION:

- 1. IMPLEMENT A TRICARE FOR COLLEGE STUDENTS BRIEFING AT INSTALLATIONS, HIGHLIGHTING ENROLLMENT PROCESS, POLICY, OPTIONS, AND FAQ’S.**



Army Family Action Plan



- 2. DISTRIBUTE “TRICARE CHOICES FOR COLLEGE STUDENTS” PACKET DIRECTLY TO PARENTS WHEN A CHILD TURNS 16.**
- 3. ESTABLISH A PARTNERSHIP BETWEEN TRICARE AND THOSE IN DIRECT CONTACT WITH COLLEGE BOUND STUDENTS TO PROVIDE INFORMATION ON TRICARE ELIGIBILITY, I.E., GUIDANCE COUNSELORS, SCHOOL LIAISON OFFICER (SLO’S), EDUCATION CENTER, MILITARY ONESOURCE, MILITARY CHILD EDUCATION COALITION (MCEC).**



Army Family Action Plan



TITLE: FACILITY FOR FAMILY READINESS AND COMMUNITY GROUP MEETINGS

SCOPE: CURRENTLY, THERE IS NO BUILDING DEDICATED TO MEETING THE NEEDS OF THE FAMILY READINESS GROUPS (FRG'S) AND COMMUNITY GROUPS. EXISTING SPACES ARE TOO SMALL, LIMITED IN THEIR AVAILABILITY, NOT CHILD FRIENDLY AND/OR RESTRICTED WITH REGARD TO OUTSIDE FOOD. FRG/COMMUNITY GROUPS INCUR OUT OF POCKET EXPENSES AND DECREASED ATTENDANCE, ULTIMATELY AFFECTING THE MISSION.

RECOMMENDATION:

- **ESTABLISH A FACILITY DEDICATED TO FRG'S AND COMMUNITY GROUPS, SUCH AS A "YELLOW RIBBON BUILDING" OR FAMILY RESOURCE CENTER.**



Army Family Action Plan



Work Group: Installation Support



Army Family Action Plan



**TITLE: STANDARDIZED FENCING IN ALL HOUSING AREAS
ON FORT KNOX**

SCOPE: NEW HOUSING ON FORT KNOX PROVIDES STANDARD FENCING. ALL OTHER OCCUPANTS MUST PAY OUT OF POCKET. THE DESIGN PLAN FOR NEW HOUSING ON FORT KNOX INCORPORATES FENCES. THIS CREATES A STANDARD THAT IS BOTH SAFE AND SECURE FOR FAMILIES AND PETS WITHOUT CREATING A FINANCIAL BURDEN.

RECOMMENDATION:

- **PROVIDE EVERY RESIDENCE A STANDARD FENCE WITHOUT INCURRING ANY OUT OF POCKET EXPENSE.**



Army Family Action Plan



**TITLE: NETWORK ENTERPRISE CENTER (NEC) FOR
AUTOMATED DIRECTORY ATTENDANT SERVICE (ADAS)**

SCOPE: THERE IS CURRENTLY NO AUTOMATED SYSTEM TO HANDLE THE MISSION AND MORALE CALLS AT FORT KNOX. OPERATORS ARE OVERLOADED BY MISSION, MORALE, AND CONVENIENCE CALLS, AND WAIT TIMES ARE CURRENTLY 15-20 MINUTES. DUE TO POPULATION CHANGES AT FORT KNOX, THERE WILL BE AN INFLUX OF DEPLOYED UNITS WHICH WILL RESULT IN THE INCREASE OF MISSION AND MORALE CALLS. AN ADAS SYSTEM WOULD HANDLE THE INCREASED MISSION AND MORALE CALLS AND REDUCE WAIT TIMES TO LESS THAN ONE MINUTE.

RECOMMENDATION:

- ALLOCATE FUNDING FOR THE ADAS SYSTEM ON FORT KNOX**



Army Family Action Plan



TITLE: HOUSING SERVICES OFFICE (HSO) STAFF

SCOPE: HSO IS CURRENTLY UNDERSTAFFED AND THERE ARE A NUMBER OF HOMES PENDING INSPECTION. DUE TO INCREASED POPULATION, THE DEMAND FOR OFF POST HOUSING HAS PERMANENTLY INCREASED. ONE HOUSING REFERRAL ASSISTANT (HRA) CURRENTLY AVERAGES 8-10 INSPECTIONS PER WEEK. THE TRAFFIC IN THE HSO HAS TRIPLED OVER THE PAST 3 MONTHS. INCREASING STAFF WILL BETTER SERVE SOLDIERS AND FAMILIES IN A TIMELY MANNER.

RECOMMENDATION:

- **ALLOCATE FUNDS TO HIRE 2 ADDITIONAL OFFICE STAFF AND 3 ADDITIONAL HRA'S.**



Army Family Action Plan



Top 5 Issues of the 2010 Fort Knox AFAP Conference

1. STANDARDIZED FENCING IN HOUSING AREA
2. ACS FACILITY
3. TEEN ACTIVITIES AND INTERACTION
4. ARMY EDUCATION CENTER COUNSELORS
5. FACILITY FOR FRG AND COMMUNITY GROUPS



Army Family Action Plan



THANK YOU FOR COMING
AND
REMEMBER...

AFAP IS YOUR VOICE!