

Exceptional Family Member Program Enrollment and Updates

Enrolling or Updating Family Members for the Army Exceptional Family Member Program (EFMP)

FAQ's

Why is it important to enroll or update my EFMP enrollment?:

1. It will protect your Family by ensuring that their special needs can be met at your new assignment when you PCS. The information on your EFMP Enrollment Summary is used to verify availability of services at the gaining command when a Soldier is being considered for a new assignment. If the information is not accurate, then the Family may be put at risk because services, to include primary and specialty healthcare may not be available for your family member. Also, if the information contained in the initial or outdated enrollment form is not accurate, then the Soldier may be denied an assignment; for example, if services that were once needed are now no longer required, but the outdated form indicates that they are still needed, then the request for orders may be denied because the EFMP enrollment indicates a need for specific services which may not be available at the new location. All this confusion and frustration and most importantly, delay in PCS because of an outdated and inaccurate EFMP enrollment. It's not worth it!

How often do I need to update my EFMP enrollment?:

1. Every three years, even if the situation or status of your family member has not changed or whenever there is a significant change in the situation. Here are some examples of when you should update your EFMP enrollment:

More treatment or less treatment is needed for the exceptional family member's condition.

When treatment is no longer needed.

When your child no longer lives in the home and is no longer dependent on the Soldier.

If you divorce your spouse or if your family member is deceased.

How do I go about updating my EFMP enrollment?:

Contact the Exceptional Family Member Program office at Ireland Army Community Hospital 502 624-9307 or DSN: 464-9307 and request that they send you a copy of DA Form 2792,

Exceptional Family Member Program Medical Summary, and/or the DA Form 2792-1, Exceptional Family Member Program Special Education/Early Intervention Summary. These forms are also available in electronic format if you have access to?????. Don't worry if you find the forms difficult to complete, the EFMP office at Ireland Army Community Hospital will be glad to assist you. If you want to visit their office personally, they are located on the basement floor of Ireland Army Community Hospital, the same level as the pharmacy. If you follow the black and white signs on the walls, they will direct you to their office by the most direct route. In order to avoid delays, it is recommended that you call first. They will also assist families that do not live within their catchment area, for example, recruiters assigned to Fort Knox but living in another state or Soldiers assigned to Cadet Command but residing outside of Kentucky.

How long does it take from application/update to actual enrollment?

This process takes four (4) to eight (8) weeks to complete after Ireland Army Community Hospital Exceptional Family Member Program staff have received your initial or updated application. Please, DO NOT WAIT UNTIL THE LAST MINUTE TO ENROLL or UPDATE.

Once again, contact the Exceptional Family Member Program office at Ireland Army Community Hospital 502 624-9307 or DSN: 464-9307 for any questions you may have.