

# Fort Knox Finance Newsletter

## DMPO Director's Note

Military retirees and annuitants are not paid from Continuing Resolution Act (CRA) appropriations, so those payments will continue as scheduled.

<http://www.dfas.mil/pressroom/govtshutdown.html>

## Hours of Operation:

Mon-Fri – 0800-1600

Open during Lunch Hours

## Daily Briefings

Separations = Tues, Thurs – 1300

Retirements = Mon-Fri – 1130

In-Processing = Mon-Fri – 0800

\*Check daily schedule posted in Bldg 1384 @ Finance Office

\*All briefings are held in the Briefing Room, in the basement of the One-Stop

## Office Hours for Submitting UTL's:

Customer Service Supervisor, (502) 624-8604.

Mon-Fri – 0800-1200

**All documents** must be submitted on a Unit Transmittal Letter (UTL).

No TL's accepted on end of month military paydays so we can assist any "No Pay" due Soldiers.

## Friendly Reminder to S1 Clerks:

When a new Commander arrives or Delegation of Authority is authorized, please submit a new access roster and DD 577 card (Signature Approval Card) to finance as soon as possible to prevent interruption of service to the Soldiers of your unit.



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## Pay During the Possible Government Shutdown

What happens to my military pay if a Continuing Resolution or an Appropriations Act is not signed into law by Oct 1 and there is a Government shutdown?

Active military, Reserve, and National Guard members will be paid on time for pay entitlements earned September 30th or earlier. Military members cannot be paid for duty performed after the expiration of the FY 2013 appropriations act on September 30th. Once a CRA or another appropriations act is signed into law, normal disbursement of military pay will resume.

\*retrieved from DFAS' Facebook page

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*The new CFC Campaign has begun. Everyone should notice the thermometer signs around Ft. Knox to track the money donated. If you have questions about donating, go see your CFC campaign manager up until December 15<sup>th</sup>.*

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### DFAS Travel Pay Tip

Recently submitted a travel payment? Seem like it's taking quite a bit longer than anticipated? If you submitted your travel payment request during the last week in September or the first week in October, it will be delayed. This is nothing to worry about. At this time of the year, every year, DFAS's systems are updated with new fiscal year information. This updated delays those travel payments. Thank you in advance for your patience as we strive to better serve you.

\*retrieved from DFAS's Facebook Page

## 72-Hour Airline Reservation Auto Cancellation Policy for International Flights Goes into Effect 10/1

Issue: On October 1, 2013, the 72-hour auto cancellation policy will be expanded to apply to international flights. This policy is already in effect for domestic flights that are either booked through DTS or through a Commercial Travel Office (CTO).

As a reminder, all travel authorizations that include air travel (domestic and international) must be approved and ticketed at least 72 hours in advance of the scheduled flight departure time to avoid airline reservations from being cancelled.

Those travelers making travel plans WITHIN 72 hours of departure must have their authorization approved within 24 hours of creation to avoid cancellation. If making plans WITHIN 24 hours of departure, authorizations must be approved and ticketed at least 6 hours prior to flight departure time to avoid cancellation.

For more information, visit:

<http://www.defensetravel.dod.mil/site/news.cfm?ID=14>.



## Same-Sex Spouse Entitlements

Effective immediately, it is the policy of the Military Departments to treat all married Soldiers equally. It is the responsibility of the Soldier to update their personnel and finance records with the appropriate spouse information. The marriage certificate is the required document that must be provided for proof of eligibility, along with the completed DA Form 5960 to establish Basic Allowance for Housing (BAH) entitlements. The effective date of entitlement is the date of marriage, but no earlier than June 26, 2013 as per ALARACT 212/2013, dated August 30, 2013. The following states currently have legalized the issuance of marriage licenses:

<u>STATE</u>	<u>Effective Date</u>
Massachusetts	May 17, 2004
California	June 28, 2013
Connecticut	November 12, 2008
Iowa	April 27, 2009
Vermont	September 1, 2009
New Hampshire	January 1, 2010
District of Columbia	March 9, 2010
New York	July 24, 2011
Washington	December 6, 2012
Maine	December 29, 2012
Maryland	January 1, 2013
Rhode Island	August 1, 2013
Minnesota	August 1, 2013



### New Phone Application

Sometimes things are just easier when done from your smart phone. With the new DFAS Info2Go app, you can now browse self-service features, submit an inquiry, view answers to commonly-asked pay questions and more! Download it today on your Apple or Android phone!

\*retrieved from DFAS' Facebook page

## Defense Military Pay Office

Bldg 1384, 25 W Chaffee Ave, Ste 107  
(502) 624-6406  
(502) 624-5060 - fax

*Providing World-Class finance support to the Fort Knox Community*



## Customer Service News

Due to Audit Readiness all debts that have been pro-rated over a 12-month period will automatically be accelerated. If you would like to request an extension, please see the below table for the proper procedure. If the service member is due to separate, all debts will be exhausted one month prior to separation. When the repayment has been approved for over 12 months due to a financial hardship, the DMPO Debt Management Section must review the debt every 12 months to determine whether collection can be increased due to a financial increase for the member. The DMPO will request a new financial statement from the member with supporting documentation. If the member refuses to submit a new statement, the collection will resume at the maximum collection rate.

REPAYMENT APPROVAL LEVEL (EXCEPT ADVANCE PAY)			
RULE	LENGTH OF REPAYMENT (NOTE 1)	APPROVAL AUTHORITY (NOTE 2)	DOCUMENTS REQUIRED
1	12 Months or Less	DMPO (Note 3) Director/Supervisor	(a) Written Request
2	13 to 24 Months (Note 6)	Assistant Deputy Director FSD or Branch Manager	(a) Written Request (b) Unit Commander's or First Sergeant's recommendation (c) DMPO's recommendation
3	More than 24 Months (Note 5) (Note 6)	Deputy Director, Military Pay Operations – Indianapolis	(a) Written request (b) Unit Commander's First Sergeant recommendation (c) DMPO's recommendation (d) FSD's recommendation

### NOTES:

- Approval level applies unless there is specific guidance in the chapter for the debt.
- If the member disagrees with the repay rate, he/she may appeal to the next higher approval authority; however, the DMPO Director or a Supervisor is considered the final approval authority.
- If the request is denied by the DMPO and the member wants reconsideration, the member has his/her unit commander or first sergeant endorse the written request and submit it to the FSD. The DMPO sends the entire package to the FSD Assistant Deputy Director or Branch Manager.
- If the request is denied by the FSD and the member wants reconsideration, send the entire package including the FSD representative denial to the Deputy Director, Military Pay Operations, Indianapolis.
- When the repayment has been approved for over 12 months due to a financial hardship, the DMPO Debt Management Section must review the debt every 12 months to determine whether collection can be increased due to a financial increase for the member. The DMPO must request a new financial statement from the member with supporting documentation. If the member refuses to submit a new statement, increase the collection to current month collection with a maximum collection of the two-thirds rule.
- Any repayment longer than 12 months must be based on a financial hardship and must be collected prior to the member's DOS.